GAME PLAN

concerning the **INTERNET ODDS BETTING**

KAIZEN GAMING CZ LIMITED

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1. INTRODUCTORY PROVISIONS

This Game Plan sets up conditions for the provision of Odds Bet operated via the internet using the Application . The Odds Bet is a game of chance operated in accordance with rules set by Gambling Act, this Game Plan and General Terms and Conditions.

- 1.2 Operator of Odds Bets is corporation KAIZEN GAMING CZ LIMITED having its registered office at Level G, (Office 1/0402), Quantum House, 75, Abate Rigord Street, Ta' Xbiex XBX 1120, Malta ("Operator").
- 1.3 The Game Plan is binding for the legal relationship between Operator and Participant. Non-familiarity with the provisions of the present Game Plan or any incorrect interpretation thereof shall not render any Bet void, and the fact that the Participant is not familiar with the provisions of the present Game Plan will not be taken into account while resolving disputes arising in connection with the Odds Bet. Participants are obliged to be familiar with the present Game Plan before Placing the Bet. The Game Plan is free for viewing on the website of Operator www.betano.cz
- 1.4 The Game Plan has been approved by the Ministry of Finance of the Czech Republic. All subsequent changes can be made by the Operator based on approval of the Ministry of Finance of the Czech Republic.
- 1.5 The Game Plan must be interpreted in accordance with the provisions for the protection of the participants which guarantees to all Participants the equality of conditions and opportunity to win within the meaning of the § 7 par. 2, subsection c) of Gambling Act.
- 1.6 Operator guarantees all standards for responsible playing of gambling games. Self restricting measures in accordance with the Gambling Act are available on the website of Operator.
- 1.7 The Operator would like to point out that participation in gambling games may be harmful. The Participant shall play gambling games responsibly and carefully, consider the use of all functionalities of the Application offered by the Operator and individually configure the self-limiting measures or individually refuse to configure them . The Operator's web page www.betano.cz offers identification and the contact information of institutions focusing on the prevention and treatment of problems related to gambling addictions.
- 1.8 The headings in this Game Plan are used only for the purposes of facilitating orientation within the text of the Game Plan and shall not be used for interpretation thereof.

2. **DEFINITIONS**

2.1 Expressions used throughout the text of the present Game Plan (including Introductory Provisions) starting with capital letters have following meanings unless expressly stated otherwise. The following definitions apply by analogy to the singular and plural of defined terms.

"Operator" means the company, as in article 1.2

"Participant" means a natural person who has registered with the Operator to

participate on the Odds Bet and who has been set up with a User Account

or Temporary User Account;;

"Bet" means a voluntarily determined non-refundable monetary payment by

the Participant which shall be compared to the result of the Odds Bet. Bet is deducted from the Participant's User Account (or Temporary User

Account) at the moment of Placing a Bet;

"AKO Bet" means an accumulated Bet on two and more Betting Opportunities

and/or on two or more MatchCombo, recorded on the same Ticket;

"SOLO Bet" means Bet on a single Betting Opportunity recorded on the Ticket;

"SuperKombi" means Bet described in clause 7.5 of this Game Plan.

"MatchCombo Bet" means an accumulated Bet on two to seven Betting Opportunities from

the same Betting Event recorded on the same Ticket.

"Pool Bet" means Bet described in clause 7.6. of this Game Plan

"Multiple Bet" means Bet described in clause 7.3 of this Game Plan.

"Placing a Bet" means the moment when the Bet is stored into the Central System of the

Operator.

"Application" means a computer application available at the Operator's website and/

or mobile website, www.betano.cz, and/ or software application designed for mobile and other devices enabling remote access to the internet which is used by Participant for Placing Bets via internet;

"Betting Event" means mainly sports event or events of public interest.

"Betting Opportunity" means one of possible results of a Betting Event, which is stated in the

Odds Offer. Basic tips of individual Betting Opportunities are denominated by the Operator for example as follows: - "1" denotes the tip for the winning of the home team which is in the **Betting** listed Event first. - "2" denotes the tip for the winning of the away team which is in the Betting X" Event listed second. denotes the tip the for draw -"1X" denotes the tip for the winning of the home team which is in the Betting Event listed first for the draw or -"2X" denotes the tip for the winning of the away team which is in the Betting Event listed second for the draw. or -"12" denotes the tip for the winning either of the home team or the

-"(GG)" denotes the tip that both teams score at least one goal.
-"(NG)" denotes the tip that that at least one team doesn't score a goal.
-"1-0" denotes the tip on the exact result (in this case 1-0 for the home

team);

"Contract" means an agreement with respect to the participation of Participant in

gambling games operated by the Operator which is concluded between Participant and Operator in the process of Registration of Participant for an indefinite period, whether under this Game Plan or under game

plan for other gambling games operated by the Operator;

"CashOut" means a change of a Bet, which will be carried out based on a

Participant's request under the conditions set up in this Game Plan. The CashOut coefficient is determined by Operator, reflecting the amount and current development of the Odds for Betting Opportunities

contained in the Ticket;

"Temporary User Account" means an account, which is temporarily established by the Operator for the Registration applicant. Temporary User Account is valid until

Registration is completed, but no longer than for a period of 30 (thirty) days. Temporary User Account is in particular to participate in games of

chance operated by the Operator and to record all financial transactions (i.e. deposits and Bets) and other information regarding participation in the Odds Bet and other games of chance which the Operator operates based on basic permit issued by the Ministry of Finance of the Czech Republic;

"User Account"

means an user account established for a Participant by Operator after completing the Registration. To the User Account are recorded finances in accordance with the Game Plan and the Gambling Act. From the User Account Participant places Bets and Winnings are also attributed to this User Account. The User Account is also used to record all financial transactions (i.e. deposits, Bets, and paid out Winnings) and other information regarding participation in the Odds Bet and other games of chance which the Operator operates based on basic permit issued by the Ministry of Finance of the Czech Republic;

"Game Plan"

means this Game Plan approved by the Ministry of Finance of the Czech Republic;

"Odds"

means winning probability ratio. Amount of the Winnings is directly proportional to the winning probability ratio (Odds), in which the Bet was accepted and the amount of the Bet;

"Odds Offer"

means an offer of Betting Events and Odds with respect to Betting Events selected and published by Operator via the Application, including information with details of individual Betting Events, Betting Opportunities and Odds;

"Odds Bet"

means a game of chance in accordance with § 3, par. 2 letter b) of Gambling Act, operated as an internet game, in which a win is subject to guessing a Betting Opportunity. The amount of the potential winning is directly proportionate to the Odds at which a Bet has been accepted, and to the amount of the Bet);

"LIVE Bet"

means a type of Odds Bet on which Bets are taken during a Betting Opportunity;

"Official Result"

means the outcome of a Betting Event published by Operator on the Application, which has been obtained by Operator from relevant sources chosen by the Operator;

"Register"

means register of natural persons excluded from participation in gambling games under the Gambling Act. It is a non-public information system of public administration, which serves to prevent the access of excluded natural persons to gambling.

"Registration"

means a process including identification and authentication of the identity and age of the registration applicant and verification of other circumstances specified in this Game Plan or in the Gambling Act, intended result of which is activation of the User Account;

"Payment Method"

means the payment through which the Participant will transfer monetary funds to the User Account and through which he will accept monetary funds from the User Account and which has been properly registered and verified by Operator. The transfer may only be carried out by means of an active Payment Method. As a Payment Method the Participant may register:

(i) payment account of which he is the owner and which is kept by

an entity which is authorised to provide payment services in a Member State of the European Union or a country that is a contracting party of the Agreement on the European Economic Area or

- (ii) payment card of which he is the holder and which has been issued by an entity which is authorised to provide payment services in a Member State of the European Union or a country that is a contracting party of the Agreement on the European Economic Areaor
- (iii) a different means of payment of which he is the holder and which has been issued by an entity which is authorised to provide payment services in a Member State of the European Union or a country that is a contracting party of the Agreement on the European Economic Area;

"Ticket"

"Winning"

"AML Act"

"Gambling Act"

means an electronic confirmation by the Operator of a Bet made by the Participant, which is issued once the Bet is stored by the Operator in its Central System and which includes details of such Bet. It is issued in such form and with such details as determined by the Operator;

"Central System" means a summary of technical and software resources for data reception and processing, including a centralised electronic system, used by the Operator for the purpose accepting bets, storing financial and Participant

means cash amount which is calculated as the product of Bets and Odds, or win specified by agreement on CashOut or otherwise according to the present Game Plan;

means the Act no. 186/2016 Coll., On Gambling, as amended;

"Adaptation Act" means Act No. 110/2019 Coll., On the processing of personal data, as amended:

means Act No. 253/2008 Coll., describing certain provisions against legalisation of proceeds from criminal activities and financing of terrorism, as amended;

"General Terms and Conditions"

means general terms and conditions for gambling games operated by the Operator, published by the Operator on its website www.betano.cz;

means detailed rules of, and information with respect to, individual Betting Events and Betting Opportunities available on the Application.

3. PARTICIPATION IN ODDS BET

"Betting Rules"

3.1 Odds Bet may only be taken part in by Participants who are over the age of 18, have residency within the territory of the Czech Republic, are not included in the Register, entered into Contract with Operator, completed Registration (or for whom Temporary User Account was created, subject to limitations set out in the Gambling Act), are not temporarily prevented from participation in Odds Bet by their individual self-restricting measures and complied with other

conditions of this Game Plan.

- 3.2 Participation in Odds Bet is banned for individuals who are Operator's employees or shareholders, as well as their family members or persons close.
- 3.3 Participation in Odds Bet is banned for individuals who are setting the Odds or secure information used in setting the Odds (or conduct the same activities for other operators who hold license to operate Odds Bet under the Gambling Act), as well as their family members or persons close.
- 3.4 Participation in Odds Bet is banned for individuals who are directly involved in the Betting Event or any other person who can influence the outcome of a Betting Event (e.g. coaches, players, referees, sport club officials), as well as their family members or persons close.
- 3.5 It is not allowed to place a Bet by commission (e.g. through betting agents) and/or in proxy.
- 3.6 If the Operator finds a breach of the above sub-clauses of this article 3 of Game Plan by a Participant, he is entitled to suspend the payment of Winnings to the Participant, declare void any Bets by the Participant, or refund any Bets to the Participant.

4. REGISTRATION

- 4.1 Only persons who completed the Registration (or for whom Temporary User Account was created, subject to limitations set out in the Gambling Act) may participate in Odds Bet.
- 4.2 Any person who wants to take part in Odds Bet operated by the Operator via internet using the Application must fill-in the registration form via the Application with their identification and contact information to the extent set out in the Gambling Act and AML Act (including but not limited to e-mail address and unique mobile phone number) and submit the filled-in registration form to the Operator by using the relevant submission button via the Application. By submission of the filled-in registration form as per the previous sentence the Registration applicant confirms that he has read and accepted: (a) the present Game Plan, (b) General Terms and Conditions and (c) Betting Rules for Odds Bet operated by the Operator. Upon receipt of filled-in registration form the Operator will send a confirmation email to the Registration applicant at which moment the Contract is concluded between such person and the Operator.
- 4.3 Identity of the Participant will be verified in accordance with the rules set out in the AML Act and the Gambling Act.
- 4.4 Within the process of Registration, the Registration applicant must also either set his own self-restricting measures to the extent stipulated by the Gambling Act or individually refuse such settings. The Operator will allow the Participant to set for Odds Bet the maximum: a) amount of Bets for 1 day, b) amount of Bets for 1 calendar month, c) the amount of net loss for 1 day, d) the amount of net loss for 1 calendar month, e) number of logins to the User Account for 1 calendar month, f) the period of daily login to the User Account until its automatic logout, g) the period during which the Participant will not be allowed to participate in gambling with the Operator after the Participant logs out of the User Account. For the purposes of all gambling operated by the Operator, a net loss means an amount for a period of one day or one calendar month within the type of gambling for which a self-restrictive measure is set, representing the difference between the total Bets of the Participant and the total Winnings of the Participant. The Operator may not allow the Participant to set self-restrictive measures pursuant to this Article 4.4 so that it applies only to certain games within a given type of gambling. If permitted by the nature of the self-restrictive measure, the Operator may allow the Participant to set this self-restrictive measure together for several types of gambling
- 4.5 In the process of Registration the participant is also required to register his Payment Method for verification by the Operator.
- 4.6 For the purpose of registering a Payment Method the Participant is obliged to provide to the This is the translation of the official version of the game plan. The english version has not been approved by the ministry OF Finance! Kindly Review article 16.5. For more information.

Operator a number or other unique identifier of the Payment Method, i.e.:

- for registering a payment account as the Payment Method the Participant presents to Operator the number or other unique identifier of the payment account they are an owner of, that is managed by a person authorised to provide payment services within a Member State of the European Union or country which is contracting party of the Agreement on the European Economic Area;
- for registering a payment card or other means of payment as the Payment Method
 the Participant presents to Operator the number or other unique identifier of the
 payment card or other means of payment they are a holder of, issued by a person,
 authorised to provide payment services within a Member State of the European
 Union or country which is contracting party of the Agreement on the European
 Economic Area;
- 4.7 For the purpose of verifying the registered Payment Method the Participant is obliged to present to the Operator supporting documents on the basis of which it will be possible to identify the Participant as the owner or holder of the Payment Method. Verification of the registered Payment Method may occur in one of or combination of the following ways:
 - through online transaction, i.e. through the transfer of monetary funds, using the appropriate functionalities within the Application;
 - by providing documentation (such as current account agreement, account statements, online banking statements) verifying that the Participant is the owner of the payment account or holder of payment card or other means of payment, by sending it using the Application, or in another way stated by the Operator.
- 4.8 In the case that the Participant does not meet the conditions set by Operator for the purpose of Payment Method verification within the time period set by Operator, Operator will reject the registration of this Payment Method.
- 4.9 Every Participant may register and verify several different Payment Methods, however, only one Payment Method may be active at a time.
- 4.10 The Registration applicant is completely responsible for the veracity and accuracy of all data communicated to the Operator in the process of Registration.
- 4.11 Registration will be completed only after (i) satisfaction of conditions under clauses 4.2 to 4.7 and (ii) remote verification via the Ministry of Finance of the Czech Republic of (a) the identity and age of the Registration applicant and (b) whether such person is not listed in the Register.
- 4.12 Until completion of the Registration process and provided the Registration applicant provides the Operator with at least his identification and contact details specified in the Gambling act, the Operator will set up a Temporary User Account for the Registration applicant with effect from when the Contract has been concluded. Under the Temporary User Account the Registration applicant is able to participate on Odds Bets for a maximum period of 30 days from when the Temporary User Account was created. During the period of validity of the Temporary User Account the Participant may deposit into the Temporary User Account funds in the maximum total amount of 3,000 CZK. From the Temporary User Account it is not possible to withdraw deposited funds or Winnings. If the Registration process is completed within 30 days from the start of the Registration process, the Operator will create the User Account for the Participant and transfer all funds from the Temporary User Account into the User Account.
- 4.13 If the Registration process is not completed within 30 days from when the Temporary User Account was created, the Operator will not create the User Account for the Participant, will cancel the Temporary User Account and will return any unused deposit to this person within 7 days from the date of cancellation of the Temporary User Account. The unused deposit will be returned by

the Operator to the payment account specified during the Registration process. If no payment account was provided during the Registration process, the Participant will be requested to provide the Operator, within fourteen (14) days of such request, with the identification of a payment account where the unused deposit from the User Account will be sent after the Participant is verified as owner of such payment account. If no verified payment account is provided as per the preceding sentence, the unused deposit will be returned to the Participant by postal order to the address specified in the registration form. The costs charged by the transporter for delivery of the postal order will be borne by the Participant and will be deducted from the unused deposit. In the event that the costs of sending the unused deposit by postal order exceed the amount of the unused deposit, the Operator is not obliged to send this unused deposit to the Participant by postal order, taking into account the disproportion between the amount of the unused deposit on one hand and the transaction costs on the other hand. The Operator will inform the Participant about it.

- 4.14 By entering the Contract, the Participant agrees with the processing of his personal details which he provides to the Operator in connection with the Registration and participation in the gambling games operated by the Operator. Processing of personal data will be carried out by the Operator in accordance with the legal regulation of personal data protection.
- 4.15 Upon completion of the Registration and creation of the User Account, the Participant can participate not only in Odds Bet but also in other games of chance which the Operator operates based on basic permit issued by the Ministry of Finance of the Czech Republic, provided that the Participant complies with conditions set out in Operator's game plans for such other games of
- 4.16 In the event that the Participant has entered into a Contract and completed the Registration process under Operator's game plan for another game of chance which the Operator operates based on basic permit issued by the Ministry of Finance of the Czech Republic, the Participant is also entitled to participate in Odds Bet, provided that he complies conditions set out in this Game Plan.
- 4.17 The Participant is entitled to terminate the Contract, without giving a reason, by written notice sent to the Operator. The notice period is fourteen (14) days and will run from the day following the day delivery of notice to the Operator. Prior to giving the written notice, the Participant must withdraw all funds from his User Account and also all Bets must be evaluated by the Operator under this Game Plan and/or other relevant game plans of the Operator. Otherwise, the notice shall be deemed not to be given.
- 4.18 The Operator is entitled to terminate the Contract in writing by written notice sent to the Participant for one of the following reasons:
- (i) a breach of conditions or obligations by the Participant set out in the Contract, this Game Plan, the Betting Rules, the Gambling Act, the AML Act, and/or other laws which relate to his participation in gambling games operated by the Operator based on a basic permit,
- (ii) incorrect or untrue information provided by the Participant during the Registration process,
- (iii) fraudulent action, resp. attempt of such action,
- (iv) failure to return funds after erroneous crediting of Winning into Participant's User Account,
- (vi) inappropriate behavior when communicating with the Operator or other participants (e.g. via the Application), (vii) death of the Participant,
- (ix) no activity on the Participant's User Account for a period longer than twelve (12) months; provided that, among others, deduction of funds from the Participant's User Account to settle Participant's debt to the Operator, or settlement of fees and expenses incurred by the Operator in accordance with this Game Plan, will not be considered to be an activity on the Participant's User Account.
- (x) failure to report a change in the identification or contact details provided by the Participant during the Registration process;
- (xi) failure to provide the necessary assistance to fulfil the Operator's obligations under the AML Act;

(xii) significant breach of mutual trust between the Participant and the Operator as a result of the Participant's actions;

(xiii) the provision of personal access data or the provision of access to the User Account or Temporary User Account to another person by the Participant, or the accession (or attempted accession) by the Participant to the User Account or Temporary User Account of another Participant;

(xiv influencing, or attempting to influence, the outcome of a Gambling Game by a Participant; (xv) misuse of a third party's means of payment by a Participant

The notice period is fourteen (14) days and will run from the day following the day delivery of notice to the Participant. In the termination notice the Operator must specify one of the above mentioned reasons.

4.19 On termination of the Contract by the Operator, the Operator will return to the Participant the remaining balance on the Participant's User Account within 7 days from the date of termination of the Contract. The balance will be returned by the Operator to the registered payment account. If no payment account was registered by the Participant, the Participant will be requested to provide the Operator, within fourteen (14) days of such request, with the identification of a payment account where the remaining balance from the User Account will be sent after the Participant is verified as owner of such payment account. If no verified payment account is provided as per the preceding sentence, the balance will be returned to the Participant by postal order to the Participant's address. The costs of sending the postal order will be borne by the Participant and will be deducted from the balance. In the event that the costs of sending the balance by postal order exceed the amount of the balance, the Operator is not obliged to send this balance to the Participant by postal order, taking into account the disproportion between the amount of the balance on one hand and the transaction costs on the other hand. The Operator will inform the Participant about it.

5. USER ACCOUNT

- 5.1 Within the Registration process, each Participant is assigned with his personal access data, more specifically an identification username and password, which will allow the Participant to log into the Temporary User Account or User Account, and that the Participant is always obliged to correctly fill out these data in order to log into his Temporary User Account or User Account. Participant is entitled to update his password, under security conditions predefined by the Operator which are clearly defined and follow general best practices. Participant is obliged to handle his access data in such a way as to prevent their misuse or access by anyone else. Operator is not liable for any misuse of the access data of the Participant.
- 5.2 Once the Registration has been concluded, the User Account will be set up for the Participant.
- 5.3 The User Account is also used to record all financial transactions. Participant has, via his User Account, unlimited access to the information on the state of his User Account, on deposited monetary funds, paid Winnings and evaluated Bets.
- 5.4 Each Participant is only allowed to have one User Account with the Operator. The Participant who has concluded a Contract with the Operator and has successfully completed the Registration, cannot register again under a different name or participate in Odds Bet on behalf of another person. In case of violation of this provision, the Operator is entitled to declare as void all Participant's Bets, refund any deposits and terminate the Contract.
- 5.5 The monetary funds deposits to the User Account may only be carried out by way of cashless transfer of the monetary funds using the active Payment Method.
- 5.6 Operator is entitled to return to the participant any monetary funds transferred to the Account in conflict with this Game Plan or with the Gambling Act. Any costs associated with the return of the monetary funds shall be borne by the Participant. To cover such costs, Operator may use the funds in the User Account. If the User Account gets into overdraft, this will be noted

as a debt of the Participant towards the Operator that the Participant is obligated to immediately pay to the Operator. The Operator is entitled to refuse a transaction requested by the Participant, until the debt is settled. If the Participant does not meet this obligation, the Operator is entitled to withdraw from the Contract and use all available legal means to recover the debt.

- 5.7 Withdrawals of monetary funds from the User Account may only be carried out by way of cashless transfer of the monetary funds using the active Payment Method.
- 5.8 The Participant may not use the funds in the User Account for any other purposes than this Game Plan permits. In the case the Participant breaches this obligation, Operator shall be entitled to compensation of costs incurred in connection with such breach in a flat amount of 10% of the corresponding deposit and 10% of the corresponding withdrawal. To cover such costs, Operator may use the funds in the User Account. If the User Account gets into overdraft, this will be noted as a debt of the Participant towards the Operator that the Participant is obligated to immediately pay to the Operator. The Operator is entitled to refuse a transaction requested by the Participant, until the debt is settled. If the Participant does not meet this obligation, the Operator is entitled to withdraw from the Contract and use all available legal means to recover the debt.
- 5.10 Limit for deposits and withdrawals to and from the User Account for individual Payment Methods are as follows:

Payment method	Min. deposit	Max. deposit	Min. withdrawal	Max. withdrawal
Payment Card	10 CZK	999.999 CZK	-	-
Bank Transfers	10 CZK	999.999 CZK	260 CZK	260.000 CZK
Paysafe	10 CZK	24.000 CZK	100 CZK	100.000 CZK
Skrill	1.000 CZK	100.000 CZK	100 CZK	100.000 CZK
Skrill 1-tap	1.000 CZK	100.000 CZK	-	-
Neteller	1.000 CZK	100.000 CZK	100 CZK	100.000 CZK

- 5.10 The Operator may decide to make any of the Payment Methods temporarily unavailable. An overview of available Payment Method will be available on the Operator's website at www.betano.cz.
- 5.11 If the Participant will be registered in the Register, he will not be permitted to log-in and use his User Account while registered in the Register. Such Participants may make a complaint (in accordance with Article 14.4) and request cancellation of the User Account (in accordance with Article 4.17) request information concerning the User Account, such as, for example, information about the Placed bets and their evaluation, via customer chat or helpline or via e-mail sent to address podpora@betano.cz. Details of customer chat and helpline are published on the Operator's website www.betano.cz. If the Participant is registered in the Register, he may request a withdrawal of any funds from his User Account only via electronic email sent to podpora@betano.cz and/or through available communication channels via the Application.

PLACING OF BETS

- 6.1 The Participant can participate in Odds Bet only through the Application. It shall only be possible to place a Bet on Betting Opportunities, for which the Operator published the Odds in the Odds Offer.
- 6.2 Operator will publish the Odds of Betting Opportunities in particular on:
 - Betting Events with two possible outcomes;
 - Betting Events with three possible outcomes;
 - Betting Events with more than three possible outcomes;
 - Betting Events with numerical outcome;
 - on a victory or ranking of the individual or team in a certain competition;
 - Betting Events directly related to the outcome of the main Betting Events (e.g. number of goals scored in the game; result of the first half of a football match);
 - on ongoing Betting Events (LIVE Bets).
- 6.3 Operator lists Betting Opportunities always according to the official schedule of starting lists, draw of competitions or other official documents. Available Betting Opportunities and Odds are published in Operator's Odds Offer which is available via the Application.
- 6.4 The Participant can Place a Bet only after the successful login into the Application and the proper completion of his username and password. The Participant selects the Betting Opportunity, the type of Bet (described in clause 7 of this Game Plan), amount of the Bet (not exceeding the monetary balance on his User Account (or Temporary User Account) and then enters the Bet by clicking on the designated button in the Application. The entered Bet is Placed once it is accepted by the Operator by storing it into the Central System. Once the Bet is placed (i.e., stored into the Central System of the Operator) a Ticket is issued which includes details of such Bet. If the Bet is not accepted by the Operator or is it is amended by the Operator (for example due to change of Odds, exceeding the maximum permitted Bet amount (the sum of the Participant's Bets), or the suspension of the acceptance of Bets on a certain Betting Opportunity) it will be sent back to the Participant, without being stored into the Central System. In such case, the Participant has the right to decide, whether such amended Bet will be Placed or cancelled. The Operator is entitled to refuse acceptance of any or to set the Bets limits, even without justification; however, always in compliance with provisions of section 7, par. 2 c) of the Gambling Act.
- 6.5 A placed Ticket (i.e. an odds bet) may only be cancelled under the conditions set out in advance by the Operator, and cancellation of the Ticket must be made under the conditions set out within the time of the odds change, but no later than 15 minutes from the time of Placing the Bet, unless otherwise expressly stated in this Game Plan, and if such option is activated by the Operator in the Application. However, a Saved Ticket cannot be cancelled after the time specified as the end of the acceptance of bets on any of the Betting Events contained in the Bet/Ticket and/or if the Saved Ticket contains a LIVE Bet within the Odds Offer. Cancellation of a Bet/Ticket must not be abused by the Participant.
- 6.6 Operator may suspend accepting Bets for any Betting Opportunity at any time or limit the Betting Opportunity in a certain manner (e.g., by setting a specific Bets amount, by limiting the number of Betting Opportunities on the Ticket etc.), even without stating a cause.
- 6.7 Operator has the right to define the time of beginning and the end of acceptance of the Bets on each of the Betting Events. The end of acceptance of the Bets on individual Betting Events is published in the Odds Offer. No Bets may be accepted on Betting Events that have already started, excluding LIVE Bets as set out below and Betting Opportunities of a long-term nature. No Bets may be accepted on any Betting Events after their result is already determined. In the case

of placing and/or acceptance of any Bet in conflict with this clause, the Bet will be declared void by the Operator and returned to the Participant.

- 6.8 In case of LIVE Bets or Betting Opportunities of a long-term nature, the Operator may accept the Bets even after the Betting Event has started. In case of LIVE Bets, the Odds for specific Betting Opportunity are continuously changed and adjusted by Operator via the Central System and applicable Odds are Odds applicable at the time of Placing of a Bet (i.e. storing the Bet in the Operator's Central System).
- 6.9 At one Ticket the same Betting Opportunity can only occur once. If for any reason, the Participant's Ticket proposal submitted to the Operator contains multiple Bets on the same Betting Opportunity, the Operator is entitled to declare such Bets void and return them to the Participant.
- 6.10 The minimum Bet per one Ticket is 5 CZK. For individual types of Bets, the Operator may set a minimum Bet lower or higher than specified in this article. Maximum Bet amount is limited by the maximum Winning per Bet. Bets where the potential Winning would exceed set limit, will not be accepted by the Operator.
- 6.11 The limit of the maximum Winning per Bet is set at 10,000,000 CZK. For individual Betting Events or Betting Opportunities, the Operator may set a lower or higher maximum Winning per Bet than specified in this article.

7. TYPES OF BETS

- 7.1 SOLO Bets are Bets on one Betting Opportunity.
- 7.2 AKO Bets are Bets simultaneously on two or more Betting Opportunities and/or on two or more MatchCombo Bets. The total Odds of AKO Bets equals the multiplier of the Odds of individual Betting Opportunities (and/or MatchCombo Bets), while the total Odds are rounded to two decimal places according to mathematical rules.
- 7.3 Another type of Bet in which the Operator allows the Participant to combine multiple Betting Opportunities on a single Ticket is so called "Multiple Bet". After the Participant has chosen Betting Opportunities, the Central System will generate the total number of individual bets that can be placed on the Ticket by generating reciprocal combinations. The Central System will not create combinations of Betting Opportunities that do not allow the specific conditions assigned to each Betting Opportunity. The Participant may exclude from the "Multiple Bet " certain combinations of bets determined by the number of Betting Opportunities in the bet. E.g., when 6 Betting Opportunities are included in the "Multiple Bet", the Participant may determine that he discards type 6 AKO Bets, type 4 AKO Bets and SOLO Bets. In this case, the Central System will create 6 type 5 AKO Bets, 20 type 3 AKO Bets, and 15 type 2 AKO Bets. A Participant may include in the "Multiple Bet" one or more Betting Opportunities, which will be repeated in each bet, i.e., will be constants. The total number of combinations in the "Multiple Bet" will not change, only the number of Betting Opportunities in one bet will increase. In the event of an incorrect bet on any constant, all bets in the "Multiple Bet" will be losing. The Participant may determine different amounts of Bets for individual types of combinations, e.g., 15 CZK for type 5 AKO Bet, 10 CZK for type 4 AKO Bet, 5 CZK for type 3 AKO Bet etc. Total Bet for the "Multiple Bet" is determined by the sum of the individual Bets. "Multiple Bet" cannot be combined with other types of Bets. Provisions of this Game Plan regulating AKO Bets, MatchCombo Bets and SOLO Bets, also apply to individual AKO Bets, MatchCombo Bets and SOLO Bets placed within "Multiple Bet" unless otherwise provided in the preceding provisions.
- 7.4 MatchCombo Bets are Bets simultaneously on two to seven Betting Opportunities from the same Betting Event. The Odds of the MatchCombo Bet are calculated by the Operator's algorithm based on the dependencies among the Betting Opportunities selected by the Participant. The Participant, after he selects the Betting Opportunities, will see the Odds of the MatchCombo Bet and decide if he wants to bet on it. MatchCombo Bets may be placed either before or after the

start of the Betting Event. If a MatchCombo Bet includes one Betting Opportunity that is cancelled or declared void, then the entire MatchCombo Bet is cancelled or declared void.

- 7.5 "SuperKombi" is a type of Bet based on the "Multiple Bet". The Participant who bets "SuperKombi" proceeds in the same way as for "Multiple Bet", with the only difference being that it will group some or all of the Betting Opportunities into the "Groups". A "Group" is a set of multiple Betting Opportunities designated by a Participant. The Odds of a "Group" is calculated by multiplying the Odds of the individual Betting Opportunities included in the "Group". For the purpose of the "SuperKombi" Bet, each "Group" is considered to be a single Betting Opportunity, with the total Odds calculated as per the previous sentence. For clarity, the "Groups" are marked alphabetically. Winning limits for individual bets in the "SuperKombi" are considered by the total number of Betting Opportunities, i.e. including all Betting Opportunities in the "Groups". Incorrect tip in the "Group" makes incorrect tip of the whole "Group". The Participant is entitled to a Winning for each winning Bet in the "SuperKombi". Unless otherwise provided in the preceding provisions, all provisions applicable to the "Multiple Bet" and other general provisions of this Game Plan shall apply mutatis mutandis to the "SuperKombi" bet. Provisions of this Game Plan regulating AKO Bets, MatchCombo Bets and SOLO Bets also apply to individual AKO Bets, MatchCombo Bets and SOLO Bets placed within "SuperKombi" unless otherwise provided in the preceding provisions.
- 7.6 The Pool Bet is based on the fact that the Participant, upon fulfilling the predefined conditions, wins even if there is one mistake on the Ticket of his/her AKO Bet, which is composed of at least 10 Betting Opportunities. On the Ticket, these Pool Bets are listed together with the AKO Bet and the odds for this Betting Opportunity marked as a Pooled Bet are less than or equal to the lowest odds of the other Betting Opportunities placed on the Ticket. The Pool Bet is automatically assigned to the Betting Opportunity with the lowest odds. However, if more than one Betting Opportunity has the same lowest odds, the Participant will determine to which of these Betting Opportunities the Pool Bet is assigned. If the Participant correctly identifies all Betting Opportunities, the odds of the Betting Opportunity identified as the Pool Bet will be included in the winnings. If the Participant fails to identify only the Betting Opportunity identified Betting Opportunities, without further reduction of the winnings. If the Participant incorrectly designates a Betting Opportunity other than the Betting Opportunity designated as a Pool Bet, the wagered Ticket becomes non-winnable.
- 7.7. For Premium Bets, the possible winnings may be increased by way of a percentage increase. The conditions for granting such an increase must be published in advance and also recorded in the Central database of the system. A Participant may only place a Premium Bet if the predefined conditions are met.

8. OFFICIAL RESULT

- 8.1 Published Official Result may not be changed, unless stated explicitly otherwise by this Game Plan. The Operator has the right to change the published Official Result in the case it was published incorrectly by the Operator, in which case the Operator has the right to change it so that it is in line with the sources chosen by the Operator for determination of the Official Result. Operator also has the right to change the published Official Result in the case the Official Result has been provided incorrectly by the sources chosen by the Operator for determination of the Official Result.
- 8.2 For Betting Events with precisely stated game time in advance, the Official Result is considered to be the result achieved in the field, circuit, track, etc., after such precisely stated game time in advance has expired regardless of any potential extra time, shoot-outs or any other additional changes of the achieved result (e.g. disqualification, loss by default, etc.), unless Operator's Application explicitly states otherwise.

9. BETS EVALUATION

- 9.1 If the Betting Event takes place later than on originally published calendar date by the competent authority or the Official Result of the Betting Event is not announced by the competent authority for whatever reason on the same calendar day when it took place, Operator cancels Bets accepted in connection with that Betting Event. Bet remains valid in the case that the Betting Event is interrupted or postponed but is finished within the same calendar day of its original start. In the case that a Betting Event is not finished, only the Bets on those Betting Opportunities results of which are clearly determined at the time of termination of the relevant Betting Event (e.g., the team scores a goal, first yellow card) will be evaluated. If a Betting Event gets interrupted after start, and does not resume, or Official result will not be available within the same calendar day of its original start, all Bets accepted in connection with such Betting Event will be cancelled and refunded.
- 9.2 Clause 9.1 does not apply to the following Betting Events, in which cases the rules set in this clause 9.2 apply:
 - Tennis: Bets accepted in connection with Tennis Betting Event will only be cancelled by the Operator if the Betting Event is not resumed or finished within the end of the respective tournament at which it takes place.
 - Qualification and "Winning a Trophy" Betting Events. Bets on Betting Opportunities related to such Betting Events Betting will be evaluated as soon as the Official Results are available.
 - Football: In case a football Betting Event is not finished, all Bets will be cancelled except for the Bets on Betting Opportunities the result of which has already been clearly determined prior to the termination of the respective Betting Event, or Bets on Betting Opportunities the Official Result of which has been declared by the respective governing body prior to abandonment of such Betting Event. In that case, bets on match winner and so called double chance Betting Opportunities (e.g. 1X, 2X, 12) are evaluated according to the Official Result (if available) and Bets on all other Betting Opportunities are cancelled, unless their results have already been clearly determined at the time of the termination of the Betting Event to which they relate. For example, Bets on first goal scorer or time of the first goal Bets will not be cancelled provided a goal has been scored prior to the termination of the respective Betting Event.
- 9.3 If the Betting Event takes place sooner than on the originally published date by the relevant body, only Bets made before the real start of such Betting Event remain valid. This does not apply to the LIVE Bets.
- 9.4 If for any reason a Bet which is not a LIVE Bet or Bet on Betting Opportunity of a long-term nature, is inadvertently accepted by the Operator on a Betting Event which has already commenced, the Operator declares such Bet void. Any Bet, including a LIVE Bet and Bet on Betting Opportunities of a long-term nature, placed at a time when the outcome of Betting Event to which the Bet relates is already known, will be declared void by the Operator.
- 9.5 In case of withdrawal or disqualification of an individual or team at an unfinished or carried out Betting Event, Bet on the winning or ranking of such individual or team shall be evaluated as a loss. Bets against the victory or Bets on "no-ranking" of such individual or team shall be evaluated as a winning, unless the Operator explicitly states otherwise in the Application.
- 9.6 In case of a long-term sporting Betting Event being terminated prematurely for any reason, the Operator reserves the right to evaluate Bets on Betting Opportunities of a long-term nature, based on the existing official standings or the official champions as declared by the respective official governing body, regardless of the number of the remaining scheduled matches and regardless of the playoffs, if any. For the purposes of evaluation, in cases where there is no official declaration of the official standings or of the official champion by the competent governing body

- of the respective sporting event, the Bets will nonetheless be cancelled, regardless of the number of the remaining scheduled matches and regardless of the playoffs, if any. The cancellation will be applied to Bets on Betting Opportunities results of which have not been clearly determined before the premature termination of the Betting Event to which they relate to. The Bets on Betting Opportunities results of which have been clearly determined before the premature termination of the sporting Betting Event will be evaluated according to their Official Result. The Operator will not proceed with evaluation of Bets in cases where there are pending appeals or court decisions regarding the official standings or the official champion of the Betting Event on which the Bets were placed, pending final determination of the relevant appeal or submission (i.e., without the possibility of appeal against such decision).
- 9.7 If an individual or team does not participate in the Betting Event at all, Bets on winning or ranking of that individual or team shall be cancelled and/or evaluated with the Odds of 1.0, and the Bets shall be returned to the Participant. The same is applied if such individual or a team is quoted incorrectly in the Betting Opportunity or Betting Opportunity itself is quoted incorrectly.
- 9.8 In the case of a simultaneous victory or the same position of two or more individuals or teams on a place which is decisive for the Bet, the Odds of such Betting Opportunity shall be reduced in such a way that the Odds is divided by the number of individuals or teams on the same position. Bets against the victory of participants on the divided first place are considered as a loss.
- 9.9 Bets on Betting Opportunities of a long-term nature remain valid also in the case of an additional change of place where the Betting Event is held. Equally in the case of change of place where the Betting Event is held due to abandonment of the right to play on the home environment, due to the closure of the home environment or if the Betting Event will take place at a neutral location.
- 9.10 If the Operator has the right, under this Game Plan, to cancel the placed Bet, such Bet shall be returned to the Participant. This procedure shall apply to SOLO Bets. AKO Bet may only be cancelled and the Bet shall be returned to the Participant by means of this procedure if Operator decides to cancel all Betting Opportunities included in the relevant AKO Bet. Otherwise, the AKO Bet remains valid while the cancelled Betting Opportunities which were cancelled under this Article shall be evaluated with the Odds of 1.00.
- 9.11 One AKO Bet may not include such Betting Opportunities that are mutually supportive. This means such Betting Opportunities for which the result of one Betting Opportunity influences the probability of a result of another Betting Opportunity, or the Betting Opportunities are identical. In the case that due to error such Bet is accepted, in the case of a Winning, the Bet and Ticket on which it is included shall be evaluated with the Odds of 1.00.
- 9.12 In the case that the Operator suspects a breach of this Game Plan or the Gambling Act by the Participant, the Operator has the right to suspend pay-out of the Winning as well as to suspend return of the Bet and deposit to the Participant for a maximum period of 60 days from the date of publication of the Official Result. In case such suspicion is confirmed, the Operator has the right to declare such Bet void.
- 9.13 In the case of identification of incorrect description of a Betting Event in the Odds Offer, the Operator has the right, under this Game Plan, to cancel and/or evaluate affected Bets with the Odds of 1.0 and return them to the Participant.
- 9.14 All Betting Opportunities on football players scoring would always concern the in advance determined playing time in the respective football Betting Event. Own goals (based on the official organizing authority) do not count and will be ignored unless stated otherwise. Bets placed on Betting Opportunities of 'first goal' scorer will be declared void and Participant's Bet will be refunded, in the case of a football player entering the Betting Event as a substitution, after the first goal has been scored. In case the first goal is an own goal, it is ignored, so relevant Bets placed on Betting Opportunities for the first goal scorer stand unaffected. Bets placed on Betting Opportunities of 'last goal' scorer stand unaffected for every football player that participates in the Betting Event, regardless of the time he comes into the Betting Event. Bets placed Betting

opportunities of 'anytime goalscorer' stand unaffected for every football player that participates in the Betting Event, regardless the time he comes into the Betting Event.

If a football Betting Event (football match) is abandoned (i.e., interrupted and not restarted nor rescheduled) the following applies to Bets on 'goals scorers' Betting Opportunities in such football match:

- If there has already been a goal scored at the time the Betting Event was abandoned, the Bets on 'first goal' scorer Betting Opportunities stand unaffected, while the Bets on 'last goal' scorer Betting Opportunities are declared void and the Bets will be refunded.
- If a Betting Event is abandoned after a football player has already scored, then all Bets placed on Betting Opportunities for 'anytime goal' scorer concerning that football player will be evaluated as winning.
- Bets placed on Betting Opportunities for football players that didn't score until the Betting Event was abandoned will be declared void and Bets will be refunded.
- Bets placed on Betting Opportunities for the "to score 2 or more goals' shall be evaluated
 as winning if the selected football player scores two or more goals until the Betting Event
 was abandoned.
- Bets placed on Betting opportunities for the "to score a Hat-Trick" shall be evaluated as winning if the selected football player scores two or more goals until the Betting Event was abandoned.

10. RIGHT TO WINNINGS

- 10.1 The Participant shall be entitled to Winnings in the case that following conditions are fulfilled simultaneously:
 - Operator has published all the Official Results of all the Betting Opportunities contained in the relevant Ticket;
 - this Game Plan and the Gambling Act have not been violated in any way,
 - the conditions of this Game Plan for cancelling the Bet or declaring the Bet void are not fulfilled, and
 - the Participant has correctly predicted all results of all Betting Opportunities contained in the relevant Ticket.

11. WINNINGS PAY-OUT

- 11.1 In case of fulfilling all conditions mentioned in the Article 10 of this Game Plan the Winning shall be paid out to the Participant's User Account immediately, however no later than in 60 days from when Official Results of all Betting Opportunities contained on the winning Ticket, which are decisive for determining the Winning from the relevant Ticket, have been published.
- 11.2 Winning is paid out when it is credited to the Participant's User Account.
- 11.3 In the case that the Winnings is paid out to the Participant´s User Account unjustly, the Operator has the right to deduct the amount equal to such unjustly paid-out Winnings from the Participant's User Account, even without his consent. The Participant will be informed of such deduction. If this deduction results in the User Account get ting into overdraft, the Participant is obliged to settle such debt. Operator has the right to refuse carrying out operations requested by the Participant until the debt is settled. In the case that the Participant does not meet his obligation, the Operator reserves the right to terminate the Contract and use all available legal means to recover the debt.
- 11.4 Operator has the right to suspend the Winnings pay-out if there is a suspicion about regularity of the Participant's Bet for a period of 60 days from when all conditions for Winning payout under this Game Plan have been met. If this suspicion is confirmed, Operator has the right to evaluate such a Bet as void. In such a case, the provisions of Article 11.3 of this Game Plan

may apply.

- 11.5 Operator is entitled to suspend Winnings pay-out in the case that participation on Odds Bet has been evaluated as a suspicious transaction within the meaning of the AML Act, for a period set out in the AML Act.
- 11.6 Operator is a member of the International Betting Integrity Association ("IBIA"), a non-profit organisation that reports irregular betting patterns and possible instances of a Betting Event manipulation to the relevant sports federations. As part of that membership, Operator is a full participant in its early warning system which is geared towards identifying any such betting behaviour. In the event of receiving a warning from IBIA or sending a warning to IBIA, Operator reserves the right to:
- (i) suspend the offering of Betting Opportunities on any Betting Event to which the abovementioned warning relates; or
- (ii) suspend Winnings from Bets on any Betting Event to which the above-mentioned warning relates, until the integrity of such Betting Event has been confirmed by the relevant sports federation or governing body but no longer than the period specified in Article 11.1.

In case the suspected Betting Event manipulation is confirmed by the relevant sports federation or governing body, the Operator reserves the right to declare void a Bet on any Betting Event which has been confirmed as being manipulated.

12. CASHOUT

- 12.1 On the basis of an agreement between the Participant and Operator, a Bet may be changed by using CashOut.
- 12.2 The Participant will not be allowed to use CashOut in the case that one or more of the following facts are fulfilled:
 - the placed Bet has been evaluated as a loss,
 - no Betting Opportunity included in the placed Bet has been evaluated yet
 - the placed Bet contains a Betting Opportunity that has not been evaluated, which is currently not available in the Bet Offer.
- 12.3 In the case of a Participant's request for using CashOut, Operator shall suggest conditions of CashOut agreement via the Application. The CashOut agreement shall be established at the moment of the Participant's accepting conditions proposed by Operator via the Application. Within the CashOut agreement Operator proposes to Participant the new amount of potential winning after the Odds of already evaluated and correctly guessed Betting Opportunities on the Ticket have been adjusted with the CashOut coefficient. Newly proposed amount of the potential winning may never be higher than the amount of potential winning of the original Bet. In the case that the Participant shall not agree with the proposed conditions of the CashOut Agreement, he is not obliged to accept the offer to use the CashOut; in such case the original Bet shall remain valid in the form it has been placed.
- 12.4 The once concluded CashOut agreement under the conditions above is binding and unchanging for Participant and Operator. All concluded CashOut agreements shall be stored in the Operator's Central System.

13. VOID BET

13.1 Bet may be declared void by Operator in the following cases:

- The Bet (with the exception of the LIVE Bet and a Betting Opportunity of a long-term nature) has been placed after the Betting Event has started.
- Match which the Betting Opportunity has been related to has been played in the opposite way, i.e. the team stated in the Betting Opportunity as the away team had the advantage of the home environment, unless stated otherwise. This rule does not apply to matches played at a neutral field.
- In the case of Bet on better ranking of one of two competitors if none of them is classified in the competition.
- When errors occur where the offered Odds for Betting Opportunities of the same Betting Event enables the Participant to gain so-called certain win. For example, where Odds for individual Betting Opportunities of the same Betting Event are listed so that the Participant with proper distribution of Bets on individual Betting Opportunities of the same Betting Event cannot lose.
- Betting Event has either not started at all or has restarted and finished after the date laid down by Operator but at the restart disregarded the fact when and/or at what score it has been interrupted.
- A Betting Opportunity has been erroneously entered by Operator in the Central System (this does not apply to already placed Bets).
- Due to an error on Operator's part it becomes possible to place a Bet for which the conditions under this Game Plan have not been met or the Bet should not be accepted at all.
- The Bet (including LIVE Bet) has been accepted for a Betting Event the result of which was already known at the moment of Placing the Bet.
- There is a justified suspicion that the Betting Event has been influenced by somebody and this suspicion is then confirmed.
- If a tennis match has not been finished. This shall not apply to Bets on Betting Opportunities regarding Betting Event the result of which is already clearly determined at the time of withdrawal.
- The Betting Opportunity has lost its meaning due to force majeure (e.g., change of rules of the game) or there have been radical changes to Betting Event conditions, such as a team starting a match with less than the maximum allowed players, match duration changes, change of venue, distance of a race changes, change to match structure (eg. amounts of periods in hockey games or halves in a football game) etc.
- There have been such changes to the Betting Event, that the exact result on which the Bethas been placed could not be reached.
- In other cases laid down by this Game Plan.
- 13.2 In the case of fulfilment of the conditions set out in Article 13.1 of this Game Plan, the Bet shall be returned to the Participant in case of SOLO Bets. AKO Bet is considered and will be declared void if all the Betting Opportunities contained in it are void. Otherwise, AKO Bet shall remain valid, while Betting Opportunities which were declared void in accordance with the Article 13.1 of this Game Plan shall be evaluated with Odds of 1.0. In the case of AKO Bet, the Bet will be returned if all Betting Opportunities included in it are declared void.

14. COMPLAINTS AND RECLAMATIONS

- 14.1 Participants are entitled to lodge well-founded complaints and reclamations within 6 (six) months of the occurrence of the decisive fact which is the reason for the claim, where each due claim must be delivered to the Operator no later than on the last day of that period. This is without prejudice to Section 10(6) of the Gambling Act, unless the Winnings are credited automatically.
- 14.2 A complaint must always contain the full name and surname, the corresponding address of the Participant, the sufficient identification of the Ticket being complained about, and precise and complete description of the facts being complained about.
- 14.3 Operator shall investigate complaint or reclamation that meet the conditions specified in Article 14 and notify the Participant of the outcome within thirty (30) days from its receipt. The

decisive data for evaluation of claims are those stored in the Operator's Central System.

- 14.4 Participant is obliged to deliver his complaint or reclamation to the address: stiznosti@betano.cz. The Operator will confirm the receipt of the Participant's claim by an automatic e-mail reply.
- 14.5 Complaints or reclamations lodged after the period above mentioned in this Article 14 or lodged in a manner other than that laid down in this Article 14 shall be disregarded which will be notified to the Participant..
- 14.6 If the Participant is not satisfied with the manner in which the complaint pr reclamation was handled, he has the right to out-of-court dispute resolution in accordance with the applicable consumer protection legislation (in particular Act No. 634/1992 Coll., on Consumer Protection, as amended), which is initiated at the request of a Participant filed with the Czech Trade Inspection. Contacts and more detailed information are available on the following website: www.coi.cz.

15. PERSONAL DATA

15.1 The Participant acknowledges that in accordance with the AML Act, the Gambling Act, as well as other applicable laws and regulations the Operator is obliged to comply with, Operator is obliged to collect and store personal information belonging to Participants. The Operator applies all the necessary measures in order to safeguard the security and privacy of Participants' personal data. Information on protection of the personal data is available on the Application.

16. FINAL PROVISIONS

- 16.1 This Game Plan, the General Terms and Conditions, Betting Rules and any other document published by the Operator in connection with the operation of Odds Bet are binding for all Participants of Odds Bet and for the Operator. The Participant is obliged to comply also with all generally binding laws and regulations that apply to his participation in Odds Bet.
- 16.2 In case of any discrepancy between the terms of this Game Plan on one hand and the General Terms and Conditions, Betting Rules and any other document published by the Operator in connection with the operation of Odds Bet on the other, the terms of this Game Plan shall prevail. In the cases not provided by this Game Plan or in the event of disputes caused by different interpretation hereof the Participant must submit to the decision of the Operator and such decision is binding for the Participant.
- 16.3 If it will not be possible to amicably settle any dispute arising from this legal relationship between the Operator and the Participant, it shall be settled by the courts of the Czech Republic which have jurisdiction *ratione loci* and *ratione materiae* under the relevant legislation of the Czech Republic. The determining law will be the law of the Czech Republic.
- 16.4 Operator undertakes to keep all the data based on the legal relationship Operator vs. Participant confidential, except in cases provided by the law of the Czech Republic, and also with the exception of the cases when the Participant gives written consent to the Operator with the publishing of such data. The obligation of confidentiality cannot be released from the Operator before it is known whether the Participant has won the Prize in accordance with the Game Plan.
- 16.5 The Operator explicitly states, and the Participant agrees that this document is just English translation of Czech version of the Game Plan. Unlike the Czech version of the Game Plan, this translation is not official document and has not been approved by the Ministry of Finance of the Czech Republic. In case that the English translation states or could be interpreted in any different way than the Czech version of the Game Plan, the Czech version of the Game Plan will always prevail